

QUALITY MANAGEMENT SYSTEM UNI EN ISO 9001

VCE ENGINEERING S.r.l. is a company specialized in the “**DESIGN AND MANUFACTURING OF EQUIPMENT AND PLANTS FOR THE INDUSTRIAL AND CIVIL SECTOR**”.

The strategic vision of the Management of **VCE ENGINEERING S.r.l.** is based on the constant analysis of the **needs of all parties interested in its business**: customers, suppliers, internal and external collaborators, the society, the environment.

This responds to the double need to be **competitive** in a market in constant technological evolution and increasingly demanding in terms of efficiency, quality, price, reliability, performance, image.

The company management therefore has as its main purpose the satisfaction of its customer and other interested parties, the business efficiency, the growth of its market sector, joining new markets and increasing staff awareness

To this end, in order to pursue its aims and objectives, the Management commits to:

1. Adopt, maintain and continuously improve its quality management system according to UNI EN ISO 9001;
2. Define specific actions to deal with risks and opportunities, in order to meet the required requirements and increase the company's resilience;
3. Continuously improve the performance of its business processes, through greater efficiency in the management of the organization;
4. Improve the quality of its products through continuous technological innovations,
5. Contain management costs and increase job efficiency;
6. Pursue the satisfaction of customers and any other interested party;
7. Provide a global service to the customer;
8. Increase its presence in the market;
9. Consolidate the technical-productive partnership with suppliers;
10. Involve the interested internal parties to increase staff awareness and organizational knowledge.

The Management is personally committed to realize the indicated objectives, promoting suitable **improvement programs** with the **collaboration and involvement** of company functions at all levels.